

# interactive Technical Information Publisher (iTIP)

Building high-performance content processing solutions

## Overview

Stilo iTIP has evolved over a ten year period as a proven approach to distributing complex technical information to large and widely-distributed user communities.

The iTIP solution provides an integrated approach to delivering technical documentation using simple web browsers so that organizations can maximize the benefits of electronic distribution while keeping deployment costs low. The iTIP also provides easy-to-use feedback mechanisms that facilitate knowledge acquisition and continuous quality improvement.

The combination of these capabilities makes the iTIP environment a complete solution for organizations that create, manage and deliver technical information across the full product lifecycle, including mission-critical equipment systems in the Aerospace, Defense, Automotive, Transportation, Manufacturing and Engineering sectors.

Stilo was among the very first to explore the possibilities of leveraging web-enabled interfaces for deploying user-friendly Interactive Electronic Technical Manuals (IETMs). This leadership continues as Stilo works with the latest standards, such as DITA and S1000D. The newer standards have focused attention onto a fundamental aspect of an iTIP solution – the information processes underlying an IETM are the most important determinant of success, measured in terms of usability, cost-effectiveness and adaptability.



Interactive Electronic Technical Manuals (IETMs)

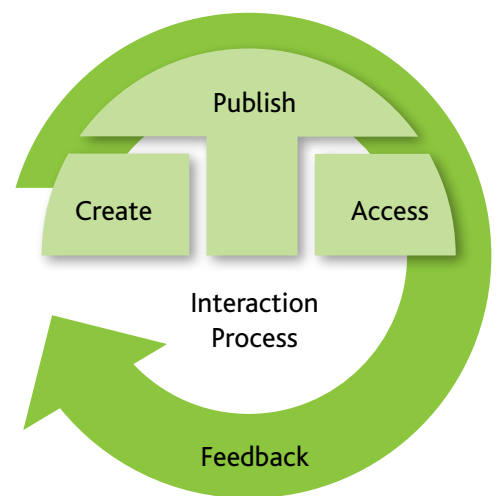
The Stilo iTIP has been designed to address requirements to implement:

- XML & SGML
- IETMs
- ATA/MIL STD
- S1000D
- DITA

## The iTIP solution is:

- Web-based
- Highly interactive
- User-friendly
- Effectivity-driven
- Scalable & adaptable
- Cost-effective

Customer Implementations have historically exploited the customizability of the iTIP environment to accommodate different content standards, various user interfaces and platforms, and multiple deployment and security architectures.



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## Key points to consider

### What can the Stilo iTIP do for you?

The Stilo iTIP delivers a rich performance-support environment using simple mainstream technology. This is possible because the iTIP itself leverages sophisticated capabilities that have been designed, from the ground up, to handle all of the challenges associated with technical documentation.

The iTIP environment has been designed to help organizations optimize how they manage and distribute technical information within their domains. The benefits that come from this optimization can be measured in terms of cost-effectiveness, usability, accuracy, security, safety, maintenance cycle-time, update turnaround times, and equipment availability.

These benefits, and therefore the iTIP solution, are equally compelling for equipment manufacturers, repair and overhaul contractors, and major equipment operators.

### Stilo professional services

Stilo has over 10 years of experience building web-enabled solutions for complex technical documentation requirements.

Stilo Content Engineering specialists have designed, developed and deployed integrated technical information environments for a wide range of complex equipment systems within both the military and civilian domains. This team is intimately familiar with the many different standards that customers must frequently support as well as the core requirements that govern how technical information must be managed and published.

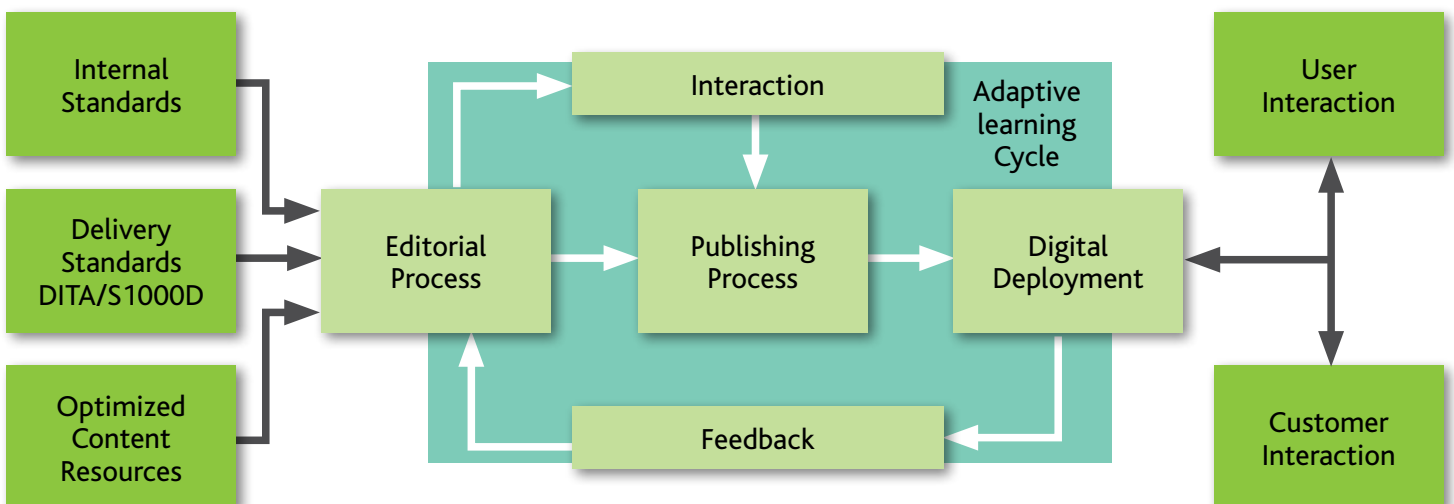
Stilo's core competencies in professional services include:

- Overall solution design
- Content and requirements analysis
- XML schema definition
- User Interface development
- XML Application development
- Information management processes
- Documentation publishing processes
- Content and process optimization
- Change management and dissemination

### iTIP key features

- Automated publishing to web, CD-ROMs or mobile devices
- Intelligent link processing
- Dynamic navigation
- Multiple navigation panes
- User annotations
- Customizable interface
- Bookmarking
- Session tracking
- Integrated search
- Unique content identifiers
- Change management
- Update dissemination
- Modification marking
- Change registries
- Illustrated Parts Lists
- Graphics hot-spotting
- Multilingual view toggling
- Effectivity filtering
- Feedback mechanisms
- Quality control processes
- Content lifecycle control
- Integrated conversion tool
- Interactive Troubleshooting

## Stilo interactive Technical Information Publisher



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